Creating engagement and building your reputation

September 2021

The Recruiter Accelerator Club

## Objectives:

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To know and understand all your activity creates your "reputation"



Be clear on what you want your reputation to be in your market and with your clients



Identify how you will create this reputation for your brand



Have an action plan to work through back at the desk

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What engagement do you have with your Accounts within the following Tools?

- Linkedin
- Xing (if appropriate)
- Your Company Website
- On the Phone
- Via Email
- Other

## What adjectives would you want your clients to use to describe you/ your service?

# How can we create our reputation and stengthen it in our OCTIVE

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#### Transactional v's Relationship building

What is the difference here?



# Transactional:

# Relationship focussed

How can we build that relationship ?



## Ali's Top tips!



Show	Show your personality
Ask	Ask interesting questions
Share	Share your knowledge
Offer	Offer advice
Take	Take the time to have a REAL conversation
Uncover	Uncover problems and offer solutions

LinkedIn
Job boards
Website
Email
On the phone

# What tools are available to us?

## LinkedIn

- ♦ What are you doing on LI?
- ♦ How often?
- ♦ What results do you get?
- ♦ Are your clients hanging out there?
- ♦ Are your candidates there?
- Are people in the organisation hanging out there?



# Job boards

Do you have the information you need for posting on a job board?

What is the relevant content for a potential candidate?



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Company website

# Email



#### On the phone

## People

- Do you know who all the key people are in the business?
- Do you only have the one contact? What would happen if they left?
- Who else might you need to make contact with?
- Knowing who all the relevant decision makers are increases your effectiveness within an account
- How are you going to make contact with them?
- ♦ Can you use your Promoter to help you?

Post work – start to think about your touch plan for your contacts



## Robert Cialdini the Science of persuasion

What is the science of persuasion?

# THE SCIENCE OF ERSUASION **ROBERT CIALDINI**

### 

# Be the first to give!





#### Scarcity

- ♦ What are the benefits?
- ♦ What is unique?
- ♦ And what can they lose?

## Authority

- You need to get other people to say it for you
- ✤ E.g. LinkedIn testimonials



This is to certify that

Brandon Ray Wigfield has completed in a satisfactory manner at the

Fort Hill Nigh School

a program of studies in accordance with the requirements of the State Board of Education for graduation from an approved High School and is therefore awarded this **Diploma** 

In Costimuty whereas the seal of the Board of Education of Allegany County and the signatures required by law are hereun to affixed this 2nd day of June, 2003.

umolky C. Woodring Avesident, Board of Education William J. Aumilla County Superintendent of Schools

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# Consistency

- ♦ Voluntary
- Active

## Liking

- ♦ Similar
- ♦ Compliments
- Cooperate towards mutual goals

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♦ Find mutual interests



#### Consensus

- $\diamond$  How can we create this?
- What are others already doing/ similar others?
- How can this link to you/ your business/ your role?
- ♦ E.g. clients
- Candidates



# What else would you include here?

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## Summary of the session

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### Any questions?



Post work – start to think about your touch plan for your contacts

#### AND

How can you incorporate The Science of Persuasion into recruitment and your reputation?

Watch the Video!



